Availability, Location and Methods to Summon Law Enforcement Assistance

Availability and Location of Law Enforcement Assistance

The San Diego State University Police Department (UPD) is located at 5350 55th Street at the campus in San Diego. UPD provides full police services to the campus community 24 hours a day, 7 days a week. You can quickly connect to a police dispatcher by dialing 9-1-1 during an emergency. If you are unable to call, text to 9-1-1 is available in San Diego and Imperial Counties. For non-emergencies, dial 619-594-1991 and select 1 to connect with a police dispatcher. UPD peace officers are state police officers and their authority extends anywhere within the state pursuant to California Penal Code section 830.2(c) and Education Code 89560.

Crime Reporting

Safety is a shared responsibility. Campus community members are strongly encouraged to report concerning or criminal activity taking place on campus to UPD as soon as possible. When calling, do not hang up while on the phone. Make sure to carefully follow the instructions provided to you. You may be asked the following:

- Your name
- Telephone number
- Location of the incident
- Information about any suspect(s)
- Vehicle description(s)
- Last direction of the suspect’s travel (if relevant)

Multiple reporting options are available:

- Dial 9-1-1 during emergencies.
- You may also text 9-1-1 and report your emergency in the message field, however, calling is preferred. Text to 9-1-1 is available in San Diego and Imperial Counties.
- Dial 619-594-1991 and select 1 for any non-emergency reporting.
- You may utilize a campus emergency duress phone (Blue Light Phones) that will connect you directly with UPD police dispatchers.
SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities

Generally, all facilities located at SDSU are for educational purposes in support of the university mission. Use and restrictions of university facilities is governed by the SDSU Buildings and Grounds Policy, consistent with Education Code 89031. When legally appropriate, persons violating the Buildings and Grounds Policy may be removed per California Penal Code Section 626.6.

Most buildings are locked and secured outside of normal university business hours. Police dispatchers monitor the access control systems of each building, including burglar alarms, motion alarms, panic alarms and unauthorized access alarms. Police officers respond to access control system alarms when activated.

Access to campus residence halls is restricted to residents and registered guests only. Access policies and procedures are regulated by the Office of Housing Administration (OHA). All residential facilities are outfitted with access control measures at each door, and entry point CCTV cameras are located in public spaces near residential facilities. Upon entering a residential facility, everyone is required to provide a government or university-issued photo identification document. UPD supports the safety and security of all on-campus residential facilities.

Security Considerations Used in the Maintenance of Campus Facilities

Most on-campus buildings and facilities are maintained by Facilities Services (FS), which include deferred and ongoing maintenance and care, fire safety systems, HVAC technologies and water and sewer systems.

FS also maintains building lighting systems, duress phones and alarms – such as panic alarms. These systems are tested and reviewed regularly in collaboration with UPD. Night walks are conducted to examine exterior lighting, and building lights are regularly maintained and repaired. Additionally, there is scheduled maintenance and repairs of fire alarms, fire suppression systems, fire curtains, rolling fire-rated doors and annual fume hood testing and repairs. Door locks and access control readers are also inspected and repaired regularly. For grounds and parking structures, there are tree assessments and scheduled mitigation measures; daily weekday morning walks through parking lots and campus grounds to identify and resolve potential safety hazards before the start of classes; and maintenance of athletic fields to ensure the safety and security of the areas.
ACTIONS TAKEN FROM JUNE 2020 TO DECEMBER 2022 TO INCREASE SAFETY

In response to the global COVID-19 pandemic, the following actions were enacted to ensure adherence to evolving health and safety practices:

- Installed signage to inform the community of facial covering and social distancing protocols while on campus
- Moved classes to virtual instruction
- Promoted telework for employees
- Implemented surveillance COVID-19 testing program for on-campus housing residents
- Collaborated with the County of San Diego to enact a free, walk-up COVID-19 test site
- Formed a work group of experts who meet weekly to continue monitoring best practices related to COVID-19 readiness and response

UPD has completed the following safety initiatives:

- Hired a Licensed Clinical Social Worker (LCSW), and is now actively recruiting another social worker to join the team
- Hired 4 additional police officers
- Hired 1 additional police dispatcher
- Hired 35 part-time special event police officers to assist with staffing special events at campus venues
- Added an additional police explosive detection dog to the UPD K-9 team
- Added a full-time Community Resource Officer (CRO) within UPD to allow a police officer to address quality of life issues impacting the SDSU community
- Increased educational campaigns and community engagement with the public on safety-related topics by hiring a full-time public information officer within UPD
- Implemented nearly 50% of a new Access Control System (ACS) campus wide utilizing more advanced technologies

CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT TWO YEARS

To prevent crime and promote safety, UPD is expanding its innovative Clinical Social Worker Program. UPD hired a Licensed Clinical Social Worker (LCSW) and is now actively recruiting to add another position to the team. The social worker(s) will serve as a liaison between first responders and our diverse campus population to promote safety, provide a wide range of resources and foster community healing.
UPD is also planning to:

- Hire additional special event officers to support safety and policing at special events
- Hire 4 police officers to increase UPD’s capacity to address safety-related issues
- Expand the Community Service Officer (CSO) program to increase visibility of uniformed students on campus in support of campus safety
- Continue implementing a new, campus-wide Access Control System (ACS) utilizing more advanced technologies

**RECORDS OF ON-CAMPUS CRIMES**

California Education Code 67380(a)(1)(A)

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees or the media. If you wish to request crime information, please contact the UPD Records Division at (619) 594-1986.